## **Airport Transportation**

When travelling by air, you spend enough time waiting. You have to search for a parking spot, stand in line at the security checkpoint, wait to board the plane and then wait for it to actually take off. Even after you touch down, you still have to collect your luggage from the carousel. And that's all assuming your flight arrived on-time.

So why spend even longer waiting for a cab?

At Peace Transportation, we've been driving clients to and from the airport for over 20 years. Any taxi or shuttle service can provide a car and driver who get you to your destination. But only we have the experience, staff, vehicles and dedication to quality service to ensure that the grounded leg of your journey is on time and stress-free.

#### Because while you can train a chauffeur technically, you can't train a customer service heart.

We understand that no two clients are the same, which is why we treat every customer like a VIP. You'll never have to worry about arriving on time, being provided with an old, outdated vehicle or face the possibility that your chauffeur will get lost. And unlike a shuttle, you'll never have to sit through multiple stops on the way to your destination.

Our drivers are trained to accommodate any changes in your schedule or requests, including door to door service, so that you can get to the airport, hotel or any other destination as quickly and safely as possible. From over 10,000 trips tracked using 3<sup>rd</sup> party resources like Flight Aware, we have a 99% ontime rate across almost every kind of transportation need.

We guarantee that your service will exceed expectations with our clean, luxury vehicles, service-minded chauffeurs, and a record-proven on-time arrival. We provide our services for every airport from Cleveland to Pontiac and the surrounding area, including:

- Detroit Metropolitan Wayne County Airport (DTW)
- Coleman A. Young Municipal Airport (aka Detroit City Airport)
- Bishop International Airport
- Cleveland Hopkins International Airport
- MBS International Airport
- Toledo Express Airport
- Ann Arbor Municipal Airport
- Grosse Ile Municipal Airport
- Willow Run Airport
- Capital City Airport
- And dozens more!

### <SH1> Why should I book private transportation instead of hiring a taxi?

When you hire a taxi, you may get a competent driver, but few have the dedication required to provide a safe, luxurious, and professional experience. And with part-time services like Uber or Lyft, who knows who you might get?

# That's why Peace Transportation goes the extra mile to train our employees in the highest levels of professionalism, safety and punctuality.

Every chauffeur we hire is carefully screened, and we only recruit and train professionals who embody the highest ideals of customer service. We make sure to only select drivers with at least 5 years of experience, and once hired, they must complete and pass both a drug test and a background check.

We then make sure they undergo at least 40 hours of mandatory supervised training sessions, which include lessons in defensive and tactical driving for all weather conditions. Afterwards, we ensure they continue to hone their driving skills with regular, ongoing training.

All of our chauffeurs are 100% non-smoking and are guaranteed to arrive looking their best, each neatly groomed and wearing fresh, clean clothes. We require them to always wear black suits, white shirts, and black ties as well.

We also train our chauffeurs not only as drivers, but as guides for your journey through Detroit. Our drivers are knowledgeable about the entire metro area and its surroundings.

If you simply need to get to your destination as soon as possible, we can make sure you are welcomed, de-stressed and comfortable along the way. However, if you'd like to take in the sights before checking in at your hotel, our drivers can provide a near-concierge experience as you tour the Motor City, recommending the best routes, restaurants and attractions.

Either way, we guarantee that your chauffeur will know how to provide a safe and luxury experience for anyone new to the city of Detroit.

### <SH2> What should I look for in a private transportation service?

**Even if you have an extremely professional driver, few other airport transportation services equip their staff with the tools they need to ensure your trip is safe, comfortable and on-time.** That's why we make sure that both our cars and chauffeurs are equipped to meet your highest standards.

Using state-of-the-art dispatch and mapping software, our drivers can carefully plan trips and form contingencies using real-time data. We can track not only your flight, but also Detroit traffic patterns, road closures and other disruptions both before and during your journey. Plus, we equip our chauffeurs with GPS and cell phones to ensure that you are alerted to any changes as soon as they happen.

We also stock each of our vehicles with a wide range of amenities to suit your every need and requirement. All cars have bottled water on board, as well as first aid kits, fire extinguishers and other necessary safety supplies. This includes secure, on-board Wi-Fi so you can stay connected during your trip. Each of our vehicles are also equipped to accommodate non-mechanical wheelchairs, if necessary. We provide all the comforts of a high-end hotel before you even check in!

In order to ensure that we can provide you with the most reliable rides, we personally own each and every one of our vehicles. Many taxis continue to use old and outdated vehicles, and Uber and Lyft drivers are allowed to use whatever they personally own, so there's no guarantee that either will provide you with a ride that's both safe and comfortable.

That's why we never purchase cars that are more than three years old, and we make sure to exchange those past their expiration dates with newer ones.

We then subject every car in our fleet to a thorough maintenance schedule and require that each one passes a full inspection before dispatching it. We also put them through monthly multi-point inspections and bi-annual dealer overhauls.

And, of course, we keep all of our vehicles cleaned and detailed, both inside and out. Because a good driver is only the start: it takes both a professional chauffeur *and* a high-quality vehicle to provide the true white glove treatment you deserve.

### <SH3> Our Dedication to Quality

At Peace Transportation, we hold ourselves to the highest standards in all of the services we offer. For whatever reason you're flying to or from Detroit, we're equipped to provide safe, professional and ontime transportation so that we can make your journey as stress-free as possible.

Our drivers are passionate about client safety and comfort. From the way we drive, to the way we dress, to the way we treat our employees: Peace Transportation wants you to be impressed! Let us earn our next referral - from you.

So how do you book a trip? Just contact us <u>online</u> [link to contact page] or by phone at (XXX) XXX-XXXX.