Next Flight Out (NFO) for AOG: the fastest way to fly again

You've just finished your last meeting, it's late and you're ready to fly home. You're on the tarmac when the captain announces there's an engine problem. You sit and wait for maintenance to arrive, hoping that the repair is minor, and you'll be up in the air in no time.

Minutes pass, and then an hour. Eventually, you're forced to deplane—because the part needed isn't on hand. The airline scrambles to put you and each of the two hundred other passengers onto other flights, but it's late and there's simply no seat for you. You resign yourself to another night in a city far from home.

Stories like this are an airline's worst nightmare. When a plane is forcibly grounded, it's deemed an "aircraft on ground" (AOG). Not only can it damage an airline's reputation, but an AOG's impact can cascade across multiple airports, as one delayed flight leads to another (and another).

What can the airline do to get the AOG back in the air as quickly as possible? For fastest delivery—from replacement parts to entire engines—Next Flight Out (NFO) shipping can answer the call.

But choosing the fastest flight isn't always as simple as it sounds. Just because a flight leaves sooner, that doesn't necessarily mean it will be the first one to land at the AOG's airport. The flight could have multiple stops along the way, encounter poor weather conditions or face delays with customs or government regulations.

When a time-critical delivery can help you minimize disruptions and lost revenue, you don't just need the *next* flight out. You need the *best* flight out.

Choosing the best flight out

To get your AOG back in the air as soon as possible, you need a logistics provider that can act as a single point of contact to deliver the right NFO solution. That means having the right technology and deep

expertise to determine the best transportation route. For your AOG strategy, look for a logistics provider that offers:

- An in-house Air Charter Desk that can help arrange charter flights to deliver engine parts or other AOG shipments, no matter when or where your shipment needs to go.
- **Returns management** with support for borrowing and lending, allowing you to optimize transportation efficiency while cutting costs on returned parts.
- **Global reach and strong carrier relationships**—so no matter where your shipment needs to go, it has the best opportunity to arrive on time.
- Warehousing and storage that meet ASA-100 standards, including a broad network of forward stocking locations. Combined with a single inventory management system, you can see your entire storage network and strategically position parts closer to airports.
- Real-time monitoring of various locations, security measures and environmental factors such as weather.

The wind at your back

NFO can be your best choice for fastest delivery of replacement parts—and MNX your best choice for NFO. MNX Intelligent Routing technology helps ensure you identify the best flight out. We use nonstop flights when possible. And MNX Solution Specialists analyze additional variables such as the on-time performance of airlines and level of airport traffic—all to ensure the quickest and safest path possible to your destination.

Every day, MNX arranges NFO time-critical deliveries to get AOGs back in the air. We partner with over 500+ airports, serving 190 countries from more than 700 forward stocking locations.

Armed with MNX Intelligent Routing technology, our MNX Solution Specialists are ready when you are to tailor the ideal solution for every NFO delivery, every time. We have the global infrastructure, technology, relationships and expertise to help you get grounded planes soaring through the skies once again.

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